

## Feature Function Checklist

| Feature                             | Function                                                                                                                                                                                                        | Benefit                                                                                                                    |
|-------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|
| Mission-aligned partnership         | Nonprofit stewardship with community reinvestment that funds ongoing DSpaceDirect development and community support                                                                                             | Your subscription strengthens the entire open-source ecosystem rather than enriching shareholders or equity partners       |
| Community-driven development        | Active contribution to open-source communities by developing solutions that fit broad community needs at affordable costs                                                                                       | Avoid vendor lock-in from highly customized proprietary solutions while benefiting from collective innovation              |
| Always-current technology           | Latest community-released, non-proprietary DSpace updates to newest stable releases without headaches                                                                                                           | Access cutting-edge features and security improvements without technical debt or upgrade costs                             |
| Enhanced preservation               | Integrated DuraCloud preservation services provide long-term digital preservation beyond basic repository storage at no extra cost                                                                              | Institutional knowledge remains accessible and preserved for future generations                                            |
| Enterprise security and reliability | Secure, high-availability AWS cloud infrastructure with 24/7 monitoring, automatic backups, and professional ticketing system                                                                                   | Enterprise-grade reliability without enterprise IT overhead or costs                                                       |
| Proactive bot management            | Proactive management to head off performance issues caused by bots                                                                                                                                              | Protect against downtime and poor performance due to bots while controlling technical support investments and server costs |
| Personal technical support          | Renowned human customer service staff who you get to know by name due to their expertise and ability to understand your specific needs                                                                          | Fast resolution and relationship-based support rather than anonymous or automated help desk experiences                    |
| Transparent pricing                 | All maintenance, updates, and backups included at no additional charge providing predictable, tier-based pricing with usage-based scaling and no hidden costs. Preservation is also included for no added cost. | Budget certainty with no surprise fees like hidden backup fees                                                             |

| Feature                                | Function                                                                                                                                                                                                                                                                                                                                                                                                                  | Benefit                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Trusted partnership                    | Established Lyris member relationships with proven performance over the years, along with the ability to leverage existing accounts and procurement arrangements                                                                                                                                                                                                                                                          | Fast implementation with proven results and immediate member discounts                                                                                                                                                                                                                                                                                                                                                                                                 |
| Optimal features for institutional use | <p>Custom branded theming to reflect institutional identity</p> <p>SSO integration for the most commonly used standards</p> <p>Fully-indexed search with multi-level filters for enhanced discoverability</p> <p>Store any digital file format with flexible organizational structure</p> <p>Individual and group-based access controls with optional approval workflows</p> <p>Open access publishing with analytics</p> | <p>Professional presentation that reinforces your institution's reputation and builds user trust</p> <p>Users find relevant content faster, increasing research impact and repository usage</p> <p>Future-proof your collections without format restriction, added work, or costs</p> <p>Protect sensitive research while maintaining compliance and editorial standards</p> <p>Demonstrate research impact and repository ROI with concrete data for stakeholders</p> |

